

DOCUMENT 25

From: Fergus Macbeth
Sent: 11 June 2009 11:25
To: Teresa Birch
Subject: RE: Letter received 29.05.09

Thanks for the changes. I have tweaked a couple of other things and get it sent.

Fergus

From: Teresa Birch
Sent: 11 June 2009 10:01
To: Fergus Macbeth
Subject: RE: Letter received 29.05.09

Hi Fergus

Thanks for this – just added the word 'not' in!

I've drafted your text into the attached letter and made a suggestion for the last sentence – so see what you think. I've also changed the wording from 'makes us feel that an immediate update is justified' to 'leads us to conclude...' to make it sound a little more final.

Are you ok to amend as you see fit, sign and send out?

Thank you very much for your help with this.

Teresa

Teresa Birch
Communications Manager (Enquiry Handling)
National Institute for Health and Clinical Excellence
Level 1A | City Tower | Piccadilly Plaza | Manchester M1 4BD | United Kingdom
Tel: 44 (0)161 870 [REDACTED] | Fax: 44 (0)845 003 7785

From: Fergus Macbeth
Sent: 10 June 2009 17:00
To: Teresa Birch
Cc: [REDACTED]
Subject: RE: Letter received 29.05.09

Hi Teresa

A draft response from me would be:

'Dear Mrs Lane

Apologies for the delay getting back to you. Andrew Dillon passed your letter on to me to reply. I was making some further enquiries and then went off sick for a few weeks.

Through the President of the Royal College of Physicians, I sought the opinion of a senior endocrinologist in the UK. Interestingly he has just completed a study similar to the ones

from Italy and Dublin testing patients being followed up following head injury. His study which has not yet been published but will be submitted in a few months shows a very much lower incidence than previously seen. Although I am not denying seriousness of this condition and the scope for a disastrous outcome if not diagnosed, this information together with the previous opinion of the chairman of the guideline group, makes us feel that an immediate update is *not* justified. However when the guideline is updated we will ensure that this issue is addressed.

I am aware that this may not be the response you were hoping for but we do have to target our resources in the most useful way.'

What do you think? I am not sure the last sentence is quite right yet.

Fergus

From: NICE Mail
Sent: 09 June 2009 14:53
To: [REDACTED]
Cc: Fergus Macbeth; Teresa Birch
Subject: RE: Letter received 29.05.09

Thank, [REDACTED].

We have been in correspondence with this lady for several months. Teresa is currently managing this, so I have logged this letter for her in our system. Our reference number is 20413.

[REDACTED]
National Institute for Health and Clinical Excellence
Level 1A | City Tower | Piccadilly Plaza | Manchester M1 4BD | United Kingdom
Tel: 44 (0)161 870 [REDACTED] | Fax: 44 (0)845 003 7785

From: [REDACTED]
Sent: 09 June 2009 09:52
To: NICE Mail; Fergus Macbeth
Subject: Letter received 29.05.09

Dear all,

Please find attached letter which requires a coordinated response.

Many thanks,

[REDACTED]
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